

Attorney's Docket No.: 13906-148001 / 2003P00828 US

### IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Kumar et al. Art Unit: 2171

Serial No.: 10/723,742 Examiner: Gregory J. Vaughn

Filed : November 26, 2003 Conf. No. : 9947

Title : COMMON MESSAGE AREA FOR A CUSTOMER INTERACTION CENTER

**USER INTERFACE** 

## Mail Stop Amendment

Commissioner for Patents

P.O. Box 1450

Alexandria, VA 22313-1450

# AMENDMENT IN REPLY TO ACTION OF APRIL 4, 2006, AND

# **EXAMINER INTERVIEW SUMMARY**

Please amend the above-identified application as follows:

#### CERTIFICATE OF MAILING BY FIRST CLASS MAIL

I hereby certify under 37 CFR §1.8(a) that this correspondence is being deposited with the United States Postal Service as first class mail with sufficient postage on the date indicated below and is addressed to the Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

	October 4, 2006
Date of Deposit	L. R. Smith
Signature	

Leslie L. Smith
Typed or Printed Name of Person Signing Certificate